

A publication of the Connecticut Office of Statewide Emergency Telecommunications

E9-1-1

Commission Members

Volunteer Fire Service:

Ernest Herrick, Chairman
860-563-9375

*Connecticut Conference
of Municipalities:*

Frank B. Connolly
203-315-6000

*Office of Emergency
Management:*

Paul Gibb, Jr.
860-566-3377

Municipal Police Chiefs:

Chief Milton J. King
860-465-3141

Municipal Fire Chiefs:

Chief Alfred F. Dudek, Jr.
860-665-6748

Council of Small Towns:

Honorable Craig A. Miner
860-567-7550

State Fire Administrator:

Jeffrey Morrisette
860-627-6363

Wireless Services:

Donald Richardson
860-513-7586

*Office of Emergency
Medical Service:*

Gordon K. Shand
860-509-7981

Connecticut State Police:

Michael Stemmler
860-685-8280

PSAP Representative:

Jeffrey Vannais
860-528-4401 x. 568

*Established by CGS Sec. 28-29a to
advise OSET in the planning,
design, implementation and
coordination of the state-wide
emergency 9-1-1 telephone system.*

Public Act 00-151:

What you need to know...

Governor Rowland signed Public Act 00-151 "An Act concerning Emergency Medical Services Data Collection and Emergency Medical Dispatch" on May 26, 2000.

The Act specifically requires the following for Connecticut PSAPs:

- ✓ Starting on 1/1/01, PSAPs are required to begin collecting the following data for submission to OSET on a quarterly basis: 1) the number of E911 calls during the quarter that involved a medical emergency 2) the elapsed time period from the time the call was received to the time emergency response services were dispatched or the call was transferred;

- ✓ Not later than 7/1/04, each PSAP shall provide emergency medical dispatch (EMD) or arrange for EMD to be provided by a public safety agency. Documentation of such an arrangement must be forwarded to OSET for review;

- ✓ EMD programs shall include but are not limited to: 1) medical interrogation, dispatch prioritization and prearrival instructions for all E911 calls requiring EMS 2) a medically approved EMD priority reference system;

- ✓ Maintain on-going EMD education program;

- ✓ A mechanism to detect and correct discrepancies between EMD protocols and EMD practice;

- ✓ A quality assurance program to monitor the following: 1) EMD time intervals 2) the quality of EMD instructions and dispatch protocols 3) utilization of EMD components. The Q. A. program should be developed with the assistance of a physician trained in emergency medicine who should provide on-going review;

- ✓ OSET shall provide or approve EMD training and continuing education.

In order to accomplish the above mandates, OSET is developing the following:

- ✓ A system to approve NHTSA EMD providers;

- ✓ PSAP reimbursement process for EMD training;

- ✓ Development of a continuing education program;

- ✓ Development of quality assurance information to assist PSAPs in implementing in-house Q.A. programs;

- ✓ Data collection methodologies.

If you need clarification, please contact Paul Connelly at OSET 860-685-8124. ☎ 9-1-1